Avidbots™
GOLD SERVICE PLAN

Tailored Support
For Your Neo Needs
Avidbots Customer Success Program

Neo is the most sophisticated fully autonomous floor scrubbing robot on the market; just as revolutionary is the support provided by Avidbots behind each Neo. The Avidbots Customer Success Program fundamentally changes the game and provides a level of support previously unseen in the industry by leveraging Neo’s connectivity. Whether you are purchasing one Neo—or an entire fleet of Neos—our world class customer success program is here to help you.

As part of the Customer Success Program, the **Avidbots Gold Service Plan** maximizes productivity, limits downtime and protects your investment! The Gold Service Plan covers the inspection, adjustment and replacement of all components needed to keep your Neo operating at peak performance. Regularly scheduled maintenance and comprehensive inspections extend Neo’s lifespan, ensuring reliable cleaning and safe operation.

Avidbots Gold Service Plan

**The gold standard of robot maintenance.**

The Gold Service Plan is tailored to the specialized needs of your Neo(s). The service is provided by Avidbots-trained and certified technicians, experts who know your Neo and understand what maintenance is needed to keep Neo operating at peak performance.

**Three preventive maintenance** visits will be completed each year keeping your Neo—or entire fleet of Neos—performing at their best, ensuring each Neo delivers the optimal clean within your facility!

During each preventive maintenance visit, the Avidbots Service Expert will complete a 360° inspection of Neo checking all components and parts. In addition, all consumables including brushes or pads and squeegees will be replaced as needed at no additional cost to you! The visit will be scheduled at a date and time that is convenient for you and will take place at your facility, where Neo is!

**Delivering Peace of Mind!**

When Neo is deployed in your facility it’s important that it delivers the same fully autonomous optimal clean on day one as it does on day 365! As you can imagine with a sophisticated robot like Neo that is tasked with cleaning the floors of your facility, maintenance is important to keep it operating at peak performance. The Gold Service Plan does just that!

A Neo with the Gold Service Plan will lower the total cost of ownership, increase cleaning efficiency and deliver peace of mind!

---

*For further information or details regarding coverage please refer to the Avidbots Gold Service Plan T&Cs.*
Why Avidbots?

Buying an Avidbots Neo isn’t just buying a floor scrubber. It’s investing in a technological future that can redefine your cleaning function, making it more productive, more cost effective and easier to run. More importantly, our robotics and AI technology open up new opportunities to make your business even more successful. We realize this isn’t just about buying a product, or a technology, or even a business proposition. You want to buy into a trusted partner who can take you into the future of automated operations using cutting edge robotics. At Avidbots, we work side-by-side with our customers to earn that trust and realize all the benefits that robotics can bring them.

About Us

Avidbots is a robotics company with a vision to bring robotic solutions into everyday life to increase organizational productivity and to do that better than any other company in the world. Our groundbreaking product, the Neo autonomous floor scrubbing robot, is deployed around the world and trusted by leading facilities and building service companies. Headquartered in Kitchener, ON, Canada, Avidbots is offering comprehensive service and support to customers on 5 continents.

Contact us now for a meeting

sales@avidbots.com
+1.855.928.4326
www.avidbots.com/contact

Avidbots Corp
975 Bleams Road, #5
Kitchener, ON N2E 3Z5
Canada

Avidbots Chicago
5400 Newport Drive STE 7
Rolling Meadows, IL 60008
United States of America

©2021 Avidbots Corp. All rights reserved. “Avidbots”, “Neo”, “Command Center” and their respective logos are trademarks of Avidbots Corp.