Consumables & Renewables

Your complete ordering guide for Neo.
From all of us at Avidbots, thank you for the continued support! You are part of a cleaning revolution, with Neo fully autonomously cleaning over 2.7B sq ft saving thousands of labor hours that have been reallocated to core-business activities.

As you may be aware, we continue to work hand-in-hand with partners just like yourselves to ensure Neo delivers the most efficient, consistent and measurable clean and disinfection in your facilities.

If you have any questions, concerns or want to share feedback please don’t hesitate to reach out.

We wish you continued success through the year.

Your partners in clean,

Pablo Molina
Chairman, CTO, VP of Product & Co-Founder

Faizan Sheikh
CEO & Co-Founder

The 2022 Consumables & Renewables Catalogue has all the replacement parts, services, subscriptions and solutions required to keep your Neo delivering an optimal clean and disinfection in your facility!

Did you know regularly replacing the floor pads or cylindrical brushes, side and rear squeegees will mean your Neo–or fleet of Neos–delivers the same quality clean as it did on day one?

Placing your first order of 2022? Be sure to take advantage of our special promotion, placing your order by February 28, 2022.

Have any questions or looking to place an order? Contact: orders@avidbots.com

Reference promotion code when placing the order to receive the discount.

*Order must be placed by February 28, 2022 to take advantage of the offer. Total amount is based on pre-tax figures. Shipping is not included. Promotion cannot be combined with any other promotions or discounts. Currency = As selected when the robot was purchased.
Finding The Right Consumable For The Job

Having the right floor pad or cylindrical brush and squeegee set is imperative, ensuring Neo delivers the optimal clean in your facility. Make sure to check that you’ve got the right set-up for the job!

Squeegees

Linatex
Ideal for a variety of floor types. Wet abrasion-resistant for longer squeegee life and delivers optimal water pick-up on most floor surfaces. Not recommended for use on oily or greasy floors.

PRIMOthane
Ideal for oily or greasy floors. Dry abrasion-resistant during low water cleaning for longer squeegee life and delivers optimal water pick-up on rubber and epoxy anti-slip floors.

Disc Brushes

Soft - White
An excellent, long-life, general purpose scrubbing brush for light duty applications. Soft, flexible bristles provide excellent cleaning performance and make this brush suitable for use on relatively fragile floor materials. Likely to dull floors finished with wax.

Medium - Black
An excellent, long-life, general purpose scrubbing brush for medium duty applications. Excellent for use on most unfinished floors, and a good choice for minimizing dulling of waxed floors.

Grit - Green
A long-lasting brush for heavy duty cleaning applications. Silicon carbide impregnated bristles provide gentle abrasion to remove even the toughest stains. Abrasive bristle composition may scratch fragile floor materials. Recommended for use on hard, unfinished floors.

Flooring Pads

3M 5100 Red Buffer Pad
Designed for everyday cleaning and light scrubbing. Removes light soil, scuff marks and black heel marks.

Scotch-Brite™ Clean & Shine Pad
Increase shine with each use gradually approaching burnish-quality results without the extra step.

Cylindrical Brushes

Soft - White
Great for cleaning relatively fragile floor materials.

Medium - Black
Great for cleaning uncoated floors such as concrete and grouted tile.

Accessories

Battery Bank, Set of 6 (AGM)
Neo is powered by six rechargeable 6-volt batteries, delivering a run time of up to six hours between charges.

Dual Battery Cart with Tray
The dual battery cart with tray is used to change the battery sets on Neo. Please specify Neo model number when ordering.

Battery Charger
The battery charger can be configured to work with either lead acid or AGM batteries. Please specify battery type when placing order.

Blue Light Retrofit Kit
A kit to install the direction indicating light on Neo.

Lifting Jack
The floor jack allows you to lift Neo off the floor to complete preventive maintenance with ease.

Note: Always test pads and brushes in an inconspicuous area before deploying for long-term use to ensure that no damage to the floor is caused.

To learn more, email: orders@avidbots.com
Squeegee User Guide
4 easy steps for clean, dry, floors in just 1 pass.

Step 1 ➤ Select
The standard for most floor surfaces and environments.

Step 2 ➤ Adjust
Not Enough Pressure
Too Much Pressure
Right Amount of Pressure

Step 3 ➤ Maintain
Clean & inspect squeegees regularly

Step 4 ➤ Replace
Worn
Torn
Wavy

Squeegee Use and Care Instructions
Primothane is a synthetic polymer that has been specially formulated with properties ideal for use in cleaning rubber floors, oily floors, anti-slip floors and for low-water cleaning conditions.

Shelf Life
12 months from Avidbots ship date

Working Temperature
50° to 104°F (10° to 40°C)

Storage
Cool, dry, dark and well-ventilated area. When equipment is not in use, raise squeegee off the floor

Avoid
Direct sunlight, sharp edges, applying weight tension or stress, contact with ABS or PVC plastics, strong acids and alkalis

Tips
Sweep floor before cleaning and rinse squeegee with water after use

For replacement squeegees, please contact: orders@avidbots.com

For replacement squeegees, please contact: orders@avidbots.com
Disc Brush Wear Chart

Fit for your Neo 26" or 32" Disc Cleaning Head models. With 3 different disc brush options, there is one perfect for your floor!

**Soft - White**
- Ideal for light everyday cleaning and scrubbing to maintain floor cleanliness on most floor materials, including rubber and vinyl flooring.
- Bristles reach into crevices of hard floors removing dirt without scratching.

**Medium - Black**
- Ideal for medium scrubbing and removal of light dirt, scuff marks and residue.
- Ideal for surfaces that are durable and scratch-resistant.

**Grit - Green**
- Ideal for heavy-duty scrubbing and removal of dried on residue, saturated grout lines and layers of built up dirt.
- Flexible enough for cleaning uneven surfaces, however not suggested for fragile flooring.

**How To Clean:**
Remove the brushes and rinse with water to remove debris and entanglements.

**When To Replace:**
Brushes should be replaced when bristles reach 3/4 - 1" or flatten out (whichever occurs first).

**For replacement brushes, please contact:** orders@avidbots.com

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Floor Pad Wear Chart

Fit for your Neo 26" or 32" Disc Cleaning Head models.

**Red Buffer Pad**
- 3M 5100 Red Buffer pads are designed for everyday cleaning and light scrubbing. Removes light soil, scuff marks and black heel marks.
- Categorized under the Greener Solutions standard, as the polyester fibre used to make them contain a minimum of 50% post-consumer recycled content.

**How To Clean:**
Remove the pads and rinse with water to remove dust, dirt and debris.

**How To Replace:**
Pads should be replaced when any of these three things occur:
- Once the pad tears
- Once the pad is worn to 5mm or less
- Once Neo instructs you to do so

**When to Replace:**
Pads can be used on each side until the coating has been fully worn away revealing the yellow interior of the pad. After the first side has worn away flip pads. Discard after the second side has also worn away.

**Clean & Shine**
- Scotch-Brite™ Clean & Shine pads increase shine with each use gradually approaching burnish-quality results without the extra step.
- Certified by Green Seal for Environmental Innovation based on design, to extend the useful life of the floor pad and reduce solid waste generation. Pads can be flipped over one time for additional use.

**The Importance of Pad Replacement**
Floor pads will get naturally thinner as the pad fibers break down with use and are collected by the vacuum. Eventually they will wear thin and must be replaced.

If you don’t replace the pads often, the pad driver bristles will protrude through the pad and potentially cause damage to the flooring.

**How To Clean:**
Remove the pads and rinse with water to remove dust, dirt and debris.

**Friendly Reminder:**
We recommend having extra pads on hand for continuous cleaning operation.

**For replacement floor pads, please contact:** orders@avidbots.com

Ask us about our pad bundle discounts today!
Getting the most out of your Neo battery bank!

We recommend adopting the following best practices to ensure that Neo has the power to deliver an optimal clean each and every time.

1. **Fully draining batteries (down to 0%) reduces battery capacity over time**
   - If Neo issues a low battery warning, charge the batteries immediately to avoid harming them.
   - Whenever possible, charge Neo’s batteries before the low battery threshold is reached.

2. **Avoid leaving batteries in a low State of Charge for long periods of time**
   - If you’re going to be storing the batteries for an extended period of time, ensure the batteries are charged to at least 70% before storing. Check and recharge batteries every six months while in storage.

3. **Avoid undercharging**
   - “Undercharging” can refer to two things:
     A) not fully charging
     B) charging at or to a voltage which is too low
   - Regarding “A”: When charging the batteries, charge to full before unplugging. Refer to the charge indicator light on the battery charger to confirm that batteries are fully charged.
   - Regarding “B”: Using the Avidbots provided charger will ensure you’re always charging the batteries at the correct voltage.

4. **Avoid overcharging**
   - Use a properly configured Avidbots-provided charger to ensure this is not an issue.
   - As a best practice Avidbots recommends unplugging the batteries when they are fully charged.

Additional information regarding battery charging best practices can be in the Neo user manual.

- Need assistance with your current battery bank or battery charger? Please contact the Avidbots Technical Support Team at tech.support@avidbots.com or +1-855-928-4326 (ext 3).
- If you require replacement battery sets and chargers or are interested in our Extended Battery Operations Kits, please contact orders@avidbots.com

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**Cylindrical Brush Wear Chart**

Fit for your Neo 24” or 32” Cylindrical Cleaning Head models. With 2 different cylindrical brush options, there is one perfect for your floor!

**Tuff Brush (Soft) - White Nylon**
- Great for cleaning relatively fragile floor materials.

**Tuff Brush (Medium) - Black Polypropylene**
- Great for cleaning uncoated floors such as concrete and grouted tile.

**How To Clean:** Extract the brushes. Remove stuck debris or anything entangled in the bristles, then rinse with water.

**When To Replace:** Brushes should be replaced when bristles cannot reach the floor when the cleaning head is lowered. Alternatively, inspect brushes if Neo notifies you that brushes may be too worn.

For replacement brushes, please contact: orders@avidbots.com
PRODUCTS BY MODEL

**Neo 2 - 26” Disc Cleaning Head**

- **Linatex Squeegees**
  - Side Squeegee
    - 400-02-0000
  - Rear Squeegee
    - Outer
      - 501-00-0001
    - Inner
      - 501-00-0015

- **PRIMOthane Squeegees**
  - Side Squeegee
    - 400-02-0001
  - Rear Squeegee
    - Outer
      - 501-00-0011
    - Inner
      - 501-00-0016

- **Flooring Pads & Drivers**
  - 3M 5100 Red Buffer
    - 400-02-0010
  - 3M Scotch-Brite™ Clean & Shine
    - 400-03-0006
  - Pad Driver
    - 800063-01

- **Brushes**
  - Soft - White
    - 800057-01
  - Medium - Black
    - 800058-01
  - Grit - Green
    - 800059-01

When purchasing side squeegees, brushes, flooring pads and drivers Neo requires a set of two.

Looking for accessories including Extended Operations Kits, Lifting Jacks or Blue Lights? Flip to page 21.

For pricing or to place your order, email: orders@avidbots.com
### Neo 2 - 32” Disc Cleaning Head

<table>
<thead>
<tr>
<th>Product</th>
<th>Code</th>
<th>Description</th>
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<tbody>
<tr>
<td>Linatex Squeegees</td>
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<tr>
<td>3M 5100 Red Buffer</td>
<td>400-03-0009</td>
<td>Soft - White</td>
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<tr>
<td>3M Scotch-Brite™ Clean &amp; Shine</td>
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<tr>
<td>Pad Driver</td>
<td>800064-01</td>
<td>Grit - Green</td>
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<tr>
<td>Grit - Green</td>
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When purchasing side squeegees, brushes, flooring pads and drivers Neo requires a set of two.

Looking for accessories including Extended Operations Kits, Lifting Jacks or Blue Lights? Flip to page 21.

For pricing or to place your order, email: orders@avidbots.com

### Neo 2 - 24” Cylindrical Cleaning Head

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<tr>
<td>Medium - Black</td>
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When purchasing side squeegees, brushes, flooring pads and drivers Neo requires a set of two.

Looking for accessories including Extended Operations Kits, Lifting Jacks or Blue Lights? Flip to page 21.

For pricing or to place your order, email: orders@avidbots.com
 PRODUCTS BY MODEL

Neo 2 - 32” Cylindrical Cleaning Head

► Linatex Squeegees

Side Squeegee  400-02-0039
Rear Squeegee  502-00-0001
• Outer  502-00-0015
• Inner

► PRIMOthane Squeegees

Side Squeegee  400-02-0040
Rear Squeegee  502-00-0011
• Outer  502-00-0016
• Inner

► Brushes

Soft - White  403-03-0000
Medium - Black  403-03-0100

- When purchasing side squeegees, brushes, flooring pads and drivers Neo requires a set of two.

► For pricing or to place your order, email: orders@avidbots.com
When purchasing side squeegees, brushes, flooring pads and drivers Neo requires a set of two.

Looking for accessories including Extended Operations Kits, LiRing Jacks or Blue Lights? Flip to page 21.

For pricing or to place your order, email: orders@avidbots.com
Neo 1.7 - 32” Cylindrical Cleaning Head

• Linatex Squeegees
  Side Squeegee 400-02-0000
  Rear Squeegee
  • Outer 502-00-0001
  • Inner 502-00-0015

• PRIMOthane Squeegees
  Side Squeegee 400-02-0001
  Rear Squeegee, Outer
  • Outer 502-00-0011
  • Inner 502-00-0016

• Brushes
  Soft - White 403-03-0000
  Medium - Black 403-03-0100

For pricing or to place your order, email: orders@avidbots.com

Looking for accessories including Extended Operations Kits, Lifting Jacks or Blue Lights? Flip to page 21.

When purchasing side squeegees, brushes, flooring pads and drivers Neo requires a set of two.
PRODUCTS BY MODEL

Neo - Batteries, Accessories and Parts

Extended Operations Kit
- Battery Bank
  - 999-02-0010
- Dual Battery Cart w/ Tray*
  - Neo 2 800035-01
  - Neo 1.7 90-100-000

Accessories
- Battery Charger 999-02-0014
- Battery Extension Cable 902-00-0028
- Lifting Jack 999-02-0017

Blue Light Retrofit Kit*
- Neo 2 800053-01

Commonly Requested Parts
- Hose, Vacuum
  - Neo 2 (80") 800122-01
  - Neo 1.7 800123-01
- Hose, Return Water Drain
  - Neo 2 800124-1
  - Neo 1.7 800125-1
- Vacuum Hose Clip
  - Neo 2 & 1.7 800126-1
- Vacuum (Air) Filter
  - Neo 1.7 02-02-0007
- Recovery Tank Drain Hose Extension 600-00-0172

Questions regarding warranty?
Please call 1-855-928-4326 ext 3 or email tech.support@avidbots.com to speak with an Avidbots Service Expert today.

For additional parts that you do not see listed, email: orders@avidbots.com

Products by Model

Neo 2+ Disinfection Add-On
by Avidbots®

With Neo’s Disinfection Add-On powered by Avidbots Autonomy, you’ll achieve a consistent, fully autonomous and measurable disinfection every time!

With the Disinfection Add-On, you can disinfect surfaces for a few hundred dollars per month—this is a 10x savings when compared to having a separate robot or human completing the same task.

How It Works
With the Disinfection Add-On installed on Neo 2, you can easily change from floor scrubbing to disinfecting 3-D surfaces depending on the day-to-day requirement.

The Power of Electrostatic Spraying Technology
Electrostatic sprayer technology is the most efficient method to ensure uniform 3-D coverage on surfaces, including ones hidden or indirectly sprayed.

An electric charge is applied to the disinfectant solution creating double-charged particles that repel each other, allowing them to easily wrap around surfaces.

Negatively Charged
Positively Charged Spray

Neo can disinfect many high-touch surfaces in your facility, including:
- Seating (benches, chairs)
- Doors (incl. lockers)
- Check In Kiosks
- Work Surfaces (tables, desks)
- Garbage Bins
- Water Fountains

^ Technician installation is required.
*Batteries not included.

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The industry-leading reporting you’re accustomed to with Neo and the proprietary Avidbots Command Center.

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*Batteries not included.

Questions regarding warranty?
Please call 1-855-928-4326 ext 3 or email tech.support@avidbots.com to speak with an Avidbots Service Expert today.

For additional parts that you do not see listed, email: orders@avidbots.com
With Neo and Avidbots Home Base you can start Neo where it’s convenient for you.

The days of having to walk or ride your floor scrubber from the storage closet to the area needing to be cleaned are behind us!

With the launch of Avidbots Home Base, Neo powered by Avidbots Autonomy, takes on even more of the floor cleaning operation autonomously!

How It Works

From a single, convenient, start location your team presses “go” and Neo goes, fully autonomously, moving to the designated cleaning area. On arrival, Neo will start cleaning all by itself! Once done cleaning, Neo will return back to the start location. Neo handles the commute to and from the cleaning location, autonomously, on its own!

This means your team saves even more time that can be reallocated to core business activities!

Have an existing Neo already at your facility? Neo† can be updated with Home Base by an Avidbots Technician on your next service call.

To learn more about Home Base or have it added to your Neo please contact your local Avidbots representative or orders@avidbots.com.

Note: Home Base implementation is subject to review and approval by Avidbots.
*Start location subject to review by Avidbots.
†Limited to Neo 1.7 and 2.0.

Avidbots – Consumables and Renewables Catalogue 2022

Neo - Service Plan Offering

Protect & Enhance Your Investment

Investing in the Neo fully autonomous floor scrubbing robot means your team is able to focus their time on revenue-generating activities while Neo delivers an efficient, consistent and measurable clean.

The goal of each Avidbots Service Offering is to maximize Neo’s productivity and protect your investment by avoiding problems. Regularly scheduled maintenance and comprehensive inspections will extend Neo’s lifespan, ensuring reliable cleaning and safe operation.

Avidbots offers two service plan options to fit your needs. Regardless of the plan selected all service is provided by Avidbots-trained and certified technicians who know your Neo. The Avidbots Service Experts know how to keep Neo running at peak performance.

During each preventive maintenance visit, the Avidbots Service Expert will complete a 360° inspection of Neo checking all components and parts. In addition, all consumables including brushes or pads and squeegees will be replaced as needed at no additional cost to you! The visit will be scheduled at a date and time that is convenient for you and will take place at your facility, where Neo is!

Service Plan Offering

<table>
<thead>
<tr>
<th>What’s Included*</th>
<th>Pre-Paid Maintenance</th>
<th>Gold Service Plan</th>
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<tr>
<td>Preventive Maintenance†</td>
<td>Every 480 Hours</td>
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<td>(Up To 3 Visits / Year)</td>
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Break Fix

All Parts and Labor

For pricing, contact: orders@avidbots.com

*Service Plans available from year two onwards; a minimum two year commitment is required at signing.
†Preventive maintenance should be performed every 480 hours. For example, at 120 hours-per-month usage, Avidbots Service Experts will visit your facility every four months. At 240 hours-per-month usage, maintenance is needed every two months. Maximum number of preventive service visits is 3 / year. Additional preventive service visits can be scheduled as needed at an additional cost.
Neo - Your Software Solution
Avidbots Autonomy & Avidbots Command Center

Powering the future of autonomous floor cleaning

Our proprietary AI software powers Neo, enabling the autonomous floor scrubbing robot to understand its operating environment and take actions to maximize cleaning productivity while minimizing human intervention. Industry-leading Avidbots Autonomy means Neo outshines the rest in true autonomous cleaning and sanitization.

Neo powered by Avidbots Autonomy delivers:

- Best-in-class localization
- Advanced dynamic planning and real-time obstacle avoidance
- Enhanced safety
- Improvements and updates via the Cloud

Questions regarding warranty?
Please call 1-855-928-4326 ext 3 or email tech.support@avidbots.com to speak with an Avidbots Service Expert today.
Replacement consumables as needed outside of the maintenance visits and accessories are sold separately.

Avidbots Command Center
Data and insights that transform your cleaning operations.

The Neo autonomous floor cleaning robot provides you with a level of oversight and performance measurement that you won’t find in other commercial floor scrubbers. The proprietary Avidbots Command Center lets you monitor, manage and track your Neo—or an entire fleet of Neos—remotely and in real time.

With Neo and the Avidbots Command Center, you can:
- Performance Reporting: Access in-depth performance reporting to optimize your cleaning operation
- Fleet Management: View the online status and location of your Neo(s) and monitor cleaning performance remotely and in real time
- Cleaning Plans: Easily view, manage and request updates to your facility’s cleaning plans
- 24/7/365 Remote Assistance: Avidbots experts are on stand-by should an issue occur to remotely assist and get Neo cleaning again without on-site involvement

Software Subscription: What’s Included

- Avidbots Command Center: Real-Time Monitoring and Remote Assistance (monitor and manage your Neo(s) remotely and in real time)
- Avidbots Command Center: Reporting Data (individual cleaning plans and performance reports)
- All Software Updates & Tech Support

Software Subscription (1 Year Term)

- Software Subscription Renewal (Neo 2)
  800092-01
- Software Subscription (Neo 1.7)
  998-00-0039

The software subscription is included in the year one cost. Following the first year there is a recurring software subscription fee.